

July, 2018

## JOHN A. COURTRIGHT

**Rank:** Professor

**Major Research Interests:**

Interpersonal Communication, New Communication Media, Research Methodology, Statistics and Experimental Design, General Speech and Communication

**Education:**

B.A. University of Iowa, 1971  
M.A. University of Iowa, 1973  
Ph.D. University of Iowa, 1976

**Administrative Experience:**

2002-09 Director, Associate in Arts Program, University of Delaware, Newark, Delaware 19716  
2002-08 Director, Office of Undergraduate Studies, University of Delaware, Newark, Delaware 19716  
2002-08 Director, University Honors Program, University of Delaware, Newark, Delaware 19716  
1986-02 Chair, Department of Communication, University of Delaware, Newark, Delaware 19716  
1983-86 Assistant Director, Computer Center, and Director of Academic Computing, Cleveland State University, Cleveland, Ohio 44115

**Academic Experience:**

1986- Professor, Department of Communication, University of Delaware, Newark, Delaware 19716 (302/831-8041)  
1985-86 Professor, Department of Communication, Cleveland State University, Cleveland, Ohio 44115  
1980-85 Associate Professor, Department of Communication, Cleveland State University, Cleveland, Ohio 44115

- 1976-80 Assistant Professor, Department of Communication, Cleveland State University, Cleveland, Ohio 44115
- 1976 (Summer) Instructor of Graduate Course in Computer Assisted Statistical Analysis, University of Iowa
- 1974-76 Teaching Assistant, University of Iowa
- 1972-74 Research Assistant, University of Iowa

### **Books Published:**

*Observing and Analyzing Communication Behavior* New York: Peter Lang Publishers, 2014 (This is a 485 page scholarly monograph).

*Communicating Online: A Guide to the Internet*, Mayfield Publishing Co., 1998 (with E.M. Perse). Second Edition published 2001.

*The Mayfield Quick Guide to the Internet: For Communication Students*, Mayfield Publishing Co., 1998 (with E.M. Perse). Note: Second Edition published 2000

*Communication Research Methods*. Glenview, Ill.: Scott, Foresman & Co., 1984 (with J.W. Bowers).

### **Publications:**

“A Pragmatic Perspective on Relational Communication.” In C. Berger & M Roloff (eds.), *International Encyclopedia of Interpersonal Communication*, in press.

“Relational Communication: A View from the Pragmatic Perspective.” In B. Whaley & W. Samter (eds.). *Explaining Communication: Contemporary Theories and Exemplars*. Mahwah, NJ: Erlbaum, 2007, 311-332.

“Public Perceptions of Media Functions at the Beginning of the War on Terrorism.” In B.S. Greenberg (Ed.), *Communication and Terrorism: Public and Media Responses to 9/11*. Cresskill, N.J.: Hampton Press, 2002 (with E. M. Perse, N. Signorielli, W. Samter, S. Caplan, J. Lambe, and X. Cai).

“Future of Cyber-Based Resources in Communication: The Anatomy of an Opinion,” *American Communication Journal*, 2, 1999,  
<http://acjournal.org/holdings/vol2/Iss3/curtain.html#3>

“Public Hostility toward Freedom of Expression during International conflicts: A Case Study of Public Opinion During the Persian Gulf War,” *Free Speech Yearbook*, 36, 1999, 104-117 (with D. McLeod, E.M. Perse, and N. Signorielli).

“Thinking Rationally About Nonprobability,” *Journal of Broadcasting and Electronic Media*, 40, 1996, 414-421.

“Inertial Forces and the Implementation of a Socio-Technical Systems Approach: A Communication Study,” *Organization Science*, 6, 1995, 168-185 (with G.T. Fairhurst and S.T. Green).

“Normative Images of Communication Media: Mass and Interpersonal Channels in the New Media Environment,” *Human Communication Research*, 19, 1993, 485-503 (with E. M. Perse).

“Public Perceptions and Evaluations of the Functions of the Media in the Persian Gulf War,” in B.S. Greenberg and W. Gantz (Eds.), *Desert Storm and the Mass Media*. Cresskill, N.J.: Hampton Press, 1993, pp. 197-212 (with D. McLeod, E.M. Perse, and N. Signorielli).

“Interaction Dynamics of Relational Negotiation: Reconciliation versus Termination of Distressed Relationships,” *Western Journal of Speech Communication*, 54, 1990, 429-453 (with F.E. Millar, L.E. Rogers, & D. Bagarozzi).

“Interaction Patterns in Organic and Mechanistic Systems,” *Academy of Management Journal*, 32, 1989, 773-802 (with G.T. Fairhurst and L.E. Rogers).

“Procedure PRINT: A Printer Utility for IBM PC's and Compatibles,” *Western Journal of Speech Communication*, 50, 1987, 100-114.

“Methods of Integrating Observational and Traditional Data Analysis,” *Communication Quarterly*, 32, 1984, 197-206.

“The Perception of Nonverbal Vocal Cues of Emotional Meaning by Language Disorderd and Normal Children,” *Journal of Speech and Hearing Research*, 26, 1983, 412-417 (with I.C. Courtright).

“A New Measure of Interactional Control Patterns,” *Communication*, 12, 1983, 47-68 (with F.E. Millar & L.E. Rogers).

“Television Literacy: Amplifying the Cognitive Effects of Television's Prosocial Fare Through Curriculum Intervention,” *Journal of Research and Development in Education*, 17, 1983, 46-57 (with R. Abelman).

“Some Comments on Validity, Tautology, and Methodology: A Reply to Connell et al,” *Journal of Speech and Hearing Research*, 24, 1981, 148-150 (with I.C. Courtright).

“Perceived Empathy: Its Relationship to Selected Interpersonal Variables and Students' Interpersonal Laboratory Performance,” *Western Journal of Speech Communication*, 45, 1981, 213-226 (with S. Kogler-Hill).

“Message Control Intensity as a Predictor of Transactional Redundancy,” in D. Nimmo (Ed.) *Communication Yearbook IV*. New Brunswick, N.J.: Transaction Books, 1980, pp. 199-216 (with F.E. Millar & L.E. Rogers).

“The Effects of Intensity, Immediacy, and Diversity upon Receiver Attitudes Toward a Belief Discrepant Message and its Source,” in H. Giles, W.P. Robinson, and P. Smith (Eds.) *Social Psychology and Language: The Selected Proceedings of the International Conference on Social Psychology and Language*. Oxford: Pergamon Press, 1980, pp. 217-221 (with J.J. Bradac & J.W. Bowers).

“Message Control Intensity: Rationale and Preliminary Findings,” *Communication Monographs*, 47, 1980, 201-219 (with L.E. Rogers & F.E. Millar).

“Lexical Variations in Intensity, Immediacy, and Diversity: An Axiomatic Theory and Causal Model,” in R. St. Clair and H. Giles (Eds.) *Social and Psychological Contexts of Language*. Hillsdale, N.J.: Lawrence Erlbaum Associates, 1980, pp. 193-223 (with J.J. Bradac & J.W. Bowers).

“Three Language Variables in Communication Research: Intensity, Immediacy, and Diversity,” (State of the Art), *Human Communication Research*, 5, 1979, 257-269 (with J.J. Bradac & J.W. Bowers). Note: this article was awarded the SCA's "Golden Anniversary Monograph Award," November, 1980.

“Domineeringness and Dominance: Replication and Expansion,” *Communication Monographs*, 46, 1979, 179-192 (with F.E. Millar & L.E. Rogers-Millar).

“Relational Control and Dyadic Understanding: An Exploratory Predictive Regression Model,” in D. Nimmo (Ed.) *Communication Yearbook III*. New Brunswick, N.J.: Transaction Books, 1979, pp. 213-224 (with F.E. Millar & L.E. Rogers-Millar).

“Imitative Modeling as a Language Intervention Strategy: The Effects of Two Mediating Variables,” *Journal of Speech and Hearing Research*, 22, 1979, 389-402 (with I.C. Courtright).

“Television Drama as a Facilitator of Prosocial Behavior: The Waltons,” *Journal of Broadcasting*, 23, 1979, 277-284 (with S.J. Baran & L.J. Chase).

“The Acquisition of Sexual Information by Young People,” *Journalism Quarterly*, 57, 1980, 107-114 (with S.J. Baran).

“A Laboratory Investigation of Groupthink,” *Communication Monographs*, 45, 1978, 229-246.

“Repeated Measures in SAS,” *Proceedings of the Third Annual Conference of the SAS User's Group International*. Raleigh, N.C.: SAS Institute Inc., 1978, pp. 127-131. (Note: SAS is the acronym for the Statistical Analysis System computer package.)

“Imitative Modeling as a Theoretical Base for Instructing Language Disordered Children,” in M. Lahey (Ed.) *Selected Readings in Children's Language Disorders*. New York: John Wiley and Sons, 1978, pp. 370-378 (with I.C. Courtright).

“The Role of Message Context in Evaluative Judgments of High- and Low Diversity Messages,” *Language and Speech*, 20, 1977, 295-307 (with J.J. Bradac & R.A. Davies).

“Vocabulary Richness: An Attribution Analysis,” *Psychological Reports*, 41, 1977, 1131-1134 (with J.J. Bradac, R.A. Davies, R.J. Desmond, & J.I. Murdock).

“Imitative Modeling as a Theoretical Base for Instructing Language Disordered Children,” *Journal of Speech and Hearing Research*, 19, 1976, 655-663 (with I.C. Courtright).

“Effects of Perceived Social Status on Judgments of Elaborated and Restricted Language Performance,” *Journal of Psychology*, 93, 1976, 213-220 (with J.J. Bradac, G.A. Schmidt, & R.A. Davies).

“Rhetoric of the Gun: An Analysis of the Rhetorical Modifications of the Black Panther Party,” *Journal of Black Studies*, 4, 1974, 249-267.

### **Published Reviews:**

“Review of Clinical Articulation Profile,” in James V. Mitchell (Ed.), *The Tenth Mental Measurements Yearbook*, Lincoln, NE: Buros Institute of Mental Measurements, 1989, pp. 181-182.

“Review of New England Pantomime Test,” in James V. Mitchell (Ed.), *The Tenth Mental Measurements Yearbook*, Lincoln, NE: Buros Institute of Mental Measurements, 1989, pp. 549-551.

“Review of Comprehensive Language Program,” in James V. Mitchell (Ed.), *The Ninth Mental Measurements Yearbook*. Lincoln, NE: Buros Institute of Mental Measurements, 1985, Vol. I, pp. 379-381.

“Review of The Queensland University Aphasia and Language Test,” in James V. Mitchell (Ed.), *The Ninth Mental Measurements Yearbook*. Lincoln, NE: Buros Institute of Mental Measurements, 1985, Vol. II, pp. 1252-1254.

### **Grants Awarded:**

“An Initiative to Expand Undergraduate Research,” Awarded as three year grant (\$300,000) from the UNIDEL Foundation, University of Delaware, 2005.

“Equipment for Multimedia Teaching in Communication,” awarded as continuation grant (\$50,000) from the UNIDEL foundation, University of Delaware, 1997

“Equipment for Multimedia Teaching in Communication,” awarded as grant (\$75,000) from the UNIDEL foundation, University of Delaware, 1997

“Computers for Multimedia Instruction by Teaching Assistants in Oral Communication Classes, awarded as grant from Center for Teaching Effectiveness, University of Delaware, 1995.

“The Development of Sensitivity to Vocal Cues of Emotion in Children: A Comparison of Two Populations,” awarded as Research Fellowship by Central States Speech Association, 1982.

“The Acquisition of Nonverbal Interpretation Skills in Language Disordered Children,” awarded as Faculty Grant for Research and Creative Activity, Cleveland State University, 1979.

“An Investigation of the Factors for the Improvement of Facilitator Selection and Training in the Basic Interpersonal Communication Course,” awarded as a Vice Presidential Instructional Development Grant, Cleveland State University, 1977 (with J. Yerby & S.K. Hill).

“Reinforcement and Origin of Stimuli as Mediators of the Effectiveness of Imitative Modeling as a Procedure for Instructing Language Disordered Children,” awarded as a Cleveland State University Research Initiation Grant, 1977.

### **Papers Read:**

“Adderall on Campus: A Theory of Planned Behavior Approach,” to be presented at National Communication Association, November, 2016 (with Danna Young and Juliet Dee).

“Observational Methods” presented at Eastern Communication Association conference, April, 2010.

“Observation and Measurement of Communication Behavior: Time Sampling and Generalizability Theory” presented at National Communication Association conference, November, 2009.

“Functional images of communication channels: Mass and interpersonal alternatives in a fragmented media environment,” presented at National Communication Association conference, November, 2004 (with E.M. Perse).

“Being an Entrepreneurial Department Chair,” presented at the Eastern Communication Association, New York, April, 1996.

“Functional Images and Communication Media: Mass and Interpersonal Channels in the New Media Environment,” presented at Speech Communication Association, November, 1991 (with E.M. Perse). Note: this paper won a Top 4 paper award, given by the Mass Communication Division.

“Media Coverage of the Persian Gulf War,” presented at Speech Communication Association, November, 1991 (with D.M. McLeod, E.M. Perse, & N. Signorielli).

“Interaction Patterns and the Prediction of Performance,” presented at International Communication Association, June 1990 (with G.T. Fairhurst & L.E. Rogers). Note: this paper was ranked in the Top 3 in the Organizational Communication Division, ICA.

“Interaction Patterns in Organic and Mechanistic Systems,” presented at International Communication Association, San Francisco, May, 1988 (with G.T. Fairhurst & L.E. Rogers).

“Differences in Development of [θ] and [ð] Related to Demographics,” presented at American Speech-Language-Hearing Association (ASHA), Boston, Mass., November, 1988 (with I.C. Courtright & J.L. Heyer).

“Effects of Race and Age on Phonological Development,” presented at American Speech-Language-Hearing Association (ASHA), Boston, Mass., November, 1988 (with I.C. Courtright & J.L. Heyer).

“Comments on the ‘Top 3’ Papers in the Interpersonal and Small Group Interaction Division,” presented at Speech Communication Association, Chicago, Illinois, November, 1986.

“A Network Analysis of Electronic and Face-to-Face Communication,” presented at International Communication Association, Chicago, Illinois, May, 1986 (with C. Camden & S. Kogler-Hill).

“Faculty and Departmental Administrative Interaction Through Electronic Mail,” presented at International Communication Association, Chicago, Illinois, May, 1986 (with S. Kraus).

“TV Codes, TV Cues and TVQ's: A Symbolic Interactional Approach to Children's Understanding of Television,” presented at International Communication Association, Chicago, Illinois, May, 1986 (with R. Abelman).

“Methods for Examining Suprasystem Influence: The Disaggregation and GSK Approaches.” Presented at University of Wisconsin-Madison Seminar on "Quantitative Methods in Social Interaction Analysis," March, 1985.

“Combining Interaction Data With Linear Models: A Method for Operationalizing ‘Pattern’ and ‘Context,’” presented at Seminar on "Analyzing Interpersonal Communication Strategies and Patterns," Speech Communication Association, Chicago, November, 1984.

“Commonality and Diversity in the Study of Communication Behavior: Some Comments on the ‘Top 3’ Papers in the Interpersonal and Small Group Interaction Division,” presented at Speech Communication Association, Washington, D.C., November, 1983.

“Television Literacy: Amplifying the Cognitive Effects of Television's Prosocial Fare Through Curriculum Intervention,” presented at Speech Communication Association, Washington, D.C., November, 1983 (with R. Abelman). Note: This paper was ranked in the Top 3 by the Instructional Communication Division of SCA.

“The Perception of Nonverbal Vocal Cues of Emotional Meaning by Language Disordered and Normal Children,” presented at International Communication Association, Dallas, Texas, May, 1983 (with I.C. Courtright). Note: This paper was ranked in the Top 3 by the Instructional and Developmental Communication Division of ICA.

“A Test of Weick's Model in a Health Care Organization,” presented at International Communication Association, Dallas, Texas, May, 1983 (with G. Dobos, C. Camden, & G. Woodall).

“The Development of Sensitivity to Vocal Cues in Children: A Comparison of Two Populations,” presented at Central States Speech Association, Lincoln, Nebraska, April, 1983. Note: The research reported in this paper was supported by the Fellowship Prize, awarded by the Central States Speech Association.

“When in Doubt, Quantify It: Some Thoughts on Statistical Inference and Scientific Generalization,” presented at SCA Seminar on Generalization, Speech Communication Association, Louisville, Kentucky, November, 1982.

“Methods of Integrating Observational and Traditional Data Analysis,” presented at Speech Communication Association, Louisville, Kentucky, November, 1982.



“Linear Models of Categorical Data: An Alternative Approach to the Analysis of Group Interaction Data,” presented at conference on "Advancements in Small Group Communication Research: Priorities for the 1980's," at Pennsylvania State University, April, 1982.

“Couples Who Terminate Their Marriage After Counseling: An Exploratory, Comparative Analysis,” presented at Central States Speech Association, Milwaukee, Wisconsin, March, 1982 (with F.E. Millar & L.E. Rogers).

Critique of SCA Panel entitled, “Communicating Relationally,” at Speech Communication Association, Anaheim, California, November, 1981.

“The Form of Relational Communication: A New Measure of Interactional Patterns,” presented at Speech Communication Association, New York, N.Y., November, 1980 (F.E. Millar & L.E. Rogers). Note: This paper was ranked #3 in the Interpersonal and Small Group Division, SCA, 1980.

Critique of SCA Panel entitled “Interpersonal Group Dynamics,” at Speech Communication Association, New York, N.Y., November, 1980.

“Message Control Intensity as a Predictor of Transactional Redundancy,” presented at International Communication Association, Acapulco, Mexico, May, 1980 (with F.E. Millar & L.E. Rogers). Note: This paper was ranked #1 in the Interpersonal Division, ICA, 1980.

“Television Portrayals of Marriage as They Affect Married and Divorced People's Satisfaction in Marriage,” presented at International Communication Association, Acapulco, Mexico, May, 1980 (with S.J. Baran).

“Message Control Intensity: Rationale and Preliminary Findings,” presented at Speech Communication Association, San Antonio, Texas, November, 1979 (with L.E. Rogers & F.E. Millar).

“The Effects of Intensity, Immediacy, and Diversity upon Receiver Attitude Toward a Belief Discrepant Message and its Source,” presented at the International Conference on Social Psychology and Language, University of Bristol, England, July, 1979 (with J.J. Bradac & J.W. Bowers).

“Using SPSS and SAS for Markov Chain and Lag Sequential Analysis: An Alternative to Custom Programs,” presented at International Communication Association, Philadelphia, Penn., May, 1979.

“Relational Control and Dyadic Understanding: An Exploratory Predictive Regression Model,” presented at International Communication Association, Philadelphia, Penn.,

May, 1979 (with F.E. Millar & L.E. Rogers-Millar). Note: This paper was ranked in the "Top 3" in the Interpersonal Division, ICA, 1979.

"Domineeringness and Dominance: Replication and Expansion," presented at Speech Communication Association, Minneapolis, Minn., November, 1978 (with F.E. Millar & L.E. Rogers-Millar). Note: This paper was ranked #1 in the Interpersonal and Small Group Interaction Division, SCA, 1978.

"An Exploration of Selected Interpersonal Variables as Predictors of Facilitator Empathy in the Introductory Interpersonal Course," presented at Speech Communication Association, Minneapolis, Minn., November, 1978 (with J. Yerby & S.K. Hill).

"Prototypicality Ratings of Natural Categories of Language by Children and Adults," presented at American Speech and Hearing Association, San Francisco, Cal., 1978 (with P. Langman, P. DelCazio, & M.A. Bonk).

"Mass Communication and Cultural Maintenance," presented at Eastern States Communication Association, Boston, Mass, March, 1978 (with R.J. Desmond).

"Repeated Measures in SAS," presented at SAS User's Group International, Las Vegas, Nevada, February, 1978.

"Family, Mass Media, and Social Comparison Variables as Factors in the Sexual Socialization of Young People," presented at International Communication Association, Chicago, Ill., April, 1978 (with S.J. Baran).

"Language Variables: A Causal Model of Antecedents and Consequents," presented at Speech Communication Association, Washington, D.C., December, 1977 (with J.J. Bradac & J.W. Bowers).

"An Initial Investigation of the Groupthink Phenomenon," presented at Speech Communication Association, Washington, D.C., December, 1977.

"The Role of Prior Message Context in Evaluative Judgments of High- and Low Diversity Messages," presented at International Communication Association, Berlin, Germany, May, 1977 (with J.J. Bradac & R.A. Davies).

"Determining the Unit of Analysis in Group Communication Research," presented at Central States Speech Association, Detroit, Michigan, April, 1977.

"Imitative Modeling as a Theoretical Base for Instructing Language Disordered Children," presented at Speech Communication Association, San Francisco, Cal., December, 1976, (with I.C. Courtright).

“Using Computer Statistical Packages: SPSS, SAS, and BMD,” SCA Short Course, presented at Speech Communication Association, San Francisco, Cal., December, 1976 (with W. Knabe).

“Verbal Behavior of Interviewees and Discussants: The Effects of Several Situational Variables on Verbal Productivity and Lexical Redundancy in Two Communication Contexts,” presented at Speech Communication Association, Houston, Texas, December, 1975 (with J.J. Bradac & N.D. Elliot).

“The Role of Group Discussion in Risky and Cautious Shifts,” presented at Central States Speech Association, Kansas City, Missouri, April, 1975 (with N.D. Elliot).

“Collective Behavior and the Risky Shift: A Theory of Communication Strategy,” presented at Speech Communication Association Doctoral Honors Seminar on "The Rhetoric of Social Movements," University of Michigan, Ann Arbor, Michigan, February, 1974.

**Service to University:**

- 1975-76      Representative to All-University Committee on the Use of Human Subjects, University of Iowa.
- 1977-79      Member, Grant Evaluation Committee, Center for Effective Learning, Cleveland State University.
- 1978          Member, Grant Evaluation Committee, Vice Presidential Instructional Development Grants Cleveland State University.
- 1978-79      Member, Personnel Action Committee, Department of Communication, Cleveland State University.
- 1978-79      Member, Planning Committee for New Building, Department of Communication, Cleveland State University.
- 1979-80      Member, Computational Services Committee, Cleveland State University.
- 1981          Member, Search Committee for Dean of Graduate Studies, Cleveland State University.
- 1981          Member, Search Committee for Chair of Sociology Department, Cleveland State University.
- 1980-82      Member and Representative from Social Sciences, Graduate Council, Cleveland State University.

- 1980-82 Member and Representative from Graduate Council, University Faculty Council, Cleveland State University.
- 1980-84 Chairman, Computational Services Committee, Cleveland State University.
- 1983 Representative from Cleveland State University to the Ohio Board of Regents' Computer Task Force.
- 1984-86 Member and Representative from College of Arts and Sciences, University Faculty Council, Cleveland State University.
- 1984-86 Member, Personnel Action Committee, Department of Communication, Cleveland State University.
- 1984-85 Representative from College of Arts and Sciences, Steering Committee of Faculty Council, Cleveland State University.
- 1985-86 Faculty Representative to Board of Trustees, Cleveland State University.
- 1986 Member, Search Committee for Director of Libraries, Cleveland State University.
- 1986-87 Member, Board of Trustees, Cleveland Hebrew Schools, Cleveland, Ohio.
- 1987 Member, Search Committee for Chair of Sociology Department, University of Delaware.
- 1987-89 Member, Arts and Science Dean's Advisory Group, University of Delaware.
- 1988 Member, Administrative Negotiating Team, Collective Bargaining Agreement (with AAUP), University of Delaware.
- 1989 Member, Faculty Workload Policy Committee, University of Delaware.
- 1989 Member, Chair's Leadership Committee, University of Delaware.
- 1989 Member, Grievance Committee (Highest Level), Salaried Staff Personnel Grievance, University of Delaware.
- 1989-92 Member, Arts and Science Dean's Advisory Group, University of Delaware.

- 1992 Member, Administrative Negotiating Team, Collective Bargaining Agreement (with AAUP), University of Delaware.
- 1992-96 Executive Editor, *Arts & Sciences Newsletter*, College of Arts & Science, University of Delaware.
- 1993-96 Member of Faculty Selection Committee, DuPont Memorial Scholar Program, University of Delaware.
- 1995 Member, Arts and Science Ad Hoc Committee on Promotion and Tenure. This Committee was charged with evaluating all promotion and tenure policies in the College and making recommendations for change to the Faculty Senate.
- 1995 Member, Committee to Develop College Plan for Computing and Technology, College of Arts and Science, University of Delaware.
- 1995 Asked by University of Delaware to address State of Delaware's Committee on Educational Technology on University's behalf.
- 1996 Member, Teaching and Learning with Technology Roundtable (TLTR), University of Delaware.
- 1996-98 Member, Arts and Science Faculty Senate, elected as Senator at Large.
- 2000-02 Chair, Search Committee for Chair of Department of Music, University of Delaware.
- 2003-04 Co-Chair, Written and Oral Communication Task Force, University of Delaware.
- 2002-08 Member, Distinguished Student Scholars Selection Committee, University of Delaware.
- 2002-06 Member, University Book Store Advisory Committee, University of Delaware.
- 2002-08 Member, Evaluation Committee for General Education grant proposals, University of Delaware.
- 2007-08 Co-Chair, First Year Experience Task Force
- 2007-08 Member, Pre-College Programs Task Force

- 2002-09 Chair, Committee on Undergraduate Records and Certification, University of Delaware.
- 2002-09 Member, Faculty Senate Undergraduate Studies Committee, University of Delaware.
- 2002-08 Member, Faculty Senate General Education Committee, University of Delaware.
- 2002-08 Coordinator, Online Student Evaluations Project, University of Delaware.
- 2002-08 Coordinator, Online Faculty Appraisals Project, University of Delaware.
- 2005-08 Member, Council for Educational Assessment, University of Delaware.
- 2002-08 Member, Faculty Senate Undergraduate Studies Committee
- 2010-16 Faculty Senator from Department of Communication, University Faculty Senate
- 2014 Member, Faculty Senate Committee on Responsibility-Based Budgeting.
- 2012-16 Chair, Faculty Senate Committee on Faculty Welfare and Privileges

**Service to Discipline:**

- 1975-76 Editorial Reviewer, *Central States Speech Journal* (Editor, Donovan Ochs)
- 1977-78 Editorial Reviewer, *Communication Monographs* (Editor, John Waite Bowers).
- 1977 Editorial Reviewer, *Communication Monographs*, special issue on Political Communication in Campaign '76, Samuel L. Becker and Sidney Kraus, Eds.
- 1977 Editorial Consultant to Sidney Kraus (Ed.), *The Great Debates, Carter vs. Ford, 1976* (Bloomington, Ind.: Indiana U. Press, 1979).
- 1979 Elected by membership of Interpersonal Division of Speech Communication Association as Critic/Judge of submitted papers for 1980 SCA Convention.

- 1979-80 Associate Editor and member of Editorial Board, *Communication Monographs* (Editor, John Waite Bowers).
- 1980-81 Editorial Reviewer, *Journal of Broadcasting* (Editor, Thomas McCain).
- 1981 Elected by membership of Interpersonal and Small Group Interaction Division of Speech Communication Association as Secretary of Division.
- 1981 Editorial Reviewer, *Western Journal of Speech Communication* (Editor, B. Aubrey Fisher).
- 1981-82 Editorial Reviewer, *Southern Speech Communication Journal* (Editor, Howard Dorgan).
- 1981 Critic/Judge of submitted papers for 1981 Speech Communication Association Convention.
- 1981-83 Liaison to Research Board of SCA from Interpersonal and Small Group Interaction Division.
- 1982 Elected by membership of Interpersonal and Small Group Interaction Division of Speech Communication Association as Vice Chairperson of Division. (Note: Automatically became Chair of the Division in 1984-1986.)
- 1983 Editorial Reviewer, *Journal of Speech and Hearing Research* (Editor, Tanya M. Gallagher).
- 1980-83 Associate Editor and member of Editorial Board, *Communication Monographs* (Editor, Phillip K. Tompkins).
- 1984-87 Editorial Reviewer, *Journal of Broadcasting* (Editor, Alan Rubin).
- 1985 Editorial Reviewer, special issue of *Western Journal of Speech Communication* (Guest Editor, Michael T. Motley). The topic of this special issue was "Applications of Microcomputers in Communication."
- 1985-88 Associate Editor and Member of Editorial Board, *Human Communication Research* (Editor, Joseph Cappella).
- 1987 Primary Program Planner, NonDivisional Programs, International Communication Association.
- 1988 Editorial Reviewer, *Southern Journal of Speech Communication* (Editor, Dale G. Leathers).

- 1988 Editorial Reviewer, *Journal of Family Issues* (Editor, Norval D. Glenn).
- 1987-88 Member of Editorial Board, *Journal of Broadcasting and Electronic Media* (Editor, Alan J. Rubin).
- 1988 Editorial Reviewer, *Journal of Broadcasting and Electronic Media* (Editor, Alison Alexander).
- 1989 Editorial Reviewer, *Journal of Language and Social Psychology* (Editor, Howard Giles).
- 1990 Editorial Reviewer, *Communication Research* (Editor, Peter R. Monge).
- 1989-91 Member of Editorial Board, *Journal of Broadcasting and Electronic Media* (Editor, Alison Alexander).
- 1988-92 Associate Editor and Member of Editorial Board, *Human Communication Research* (James J. Bradac, Editor).
- 1992-94 Editorial Reviewer, *Journal of Broadcasting and Electronic Media* (Editor, W. James Potter).
- 1992-93 Editorial Reviewer, *Communication Monographs* (Editor, Charles Bantz).
- 1992-94 Editorial Reviewer, *Journal of Language and Social Psychology* (Editors, James J. Bradac & Kathy Kellerman).
- 1993 Editorial Reviewer, *Journal of Management Studies*, (Editors, A.G. Lockett & K. Legge).
- 1994 Editorial Reviewer, *Communication Reports* (Sandra Metts, Editor).
- 1995 Editorial Reviewer, *Communication Yearbook 17* (Brant Burleson, Editor).
- 1995 Editorial Reviewer, *Communication Research Reports* (Jerry L. Allen, Editor).
- 1995 Editorial Reviewer, *Western Journal of Communication* (Sandra Petronio, Editor).
- 1995 Editorial Reviewer, *Journal of Social and Personal Relationships* (William R. Cupach, Associate Editor).



- 1993-96 Associate Editor and Member of Editorial Board, *Communication Quarterly*, (Raymie McKerrow, Editor).
- 1994-96 Associate Editor, *Journal of Broadcasting and Electronic Media* (Dennis Davis, Editor).
- 1996-99 Associate Editor and Member of Editorial Board, *Communication Research Reports* (Jerry L. Allen, Editor).
- 1996-98 Editorial Reviewer, *Communication Reports* (Sandra Metts, Editor).
- 1996-97 Associate Editor and Member of Editorial Board, *Communication Quarterly*, (Robert L. Duran, Editor).
- 1996-99 Associate Editor and Member of Editorial Board, *Journal of Communication* (Alan M. Rubin, Editor).
- 1996-99 Associate Editor and Member of Editorial Board, *Communication Education* (Ruth Ann Clark, Editor).
- 1998-01 Member of Editorial Board, *Communication Monographs* (Michael Beatty, Editor).
- 1998-01 Editor, *Communication Quarterly*.
- 2001-03 Member of Editorial Board, *Communication Quarterly*, (Dale Bertelsen, Editor).
- 2003-05 Member of Editorial Board, *Communication Quarterly* (Jerry Allen, Editor).
- 2006-08 Member of Editorial Board, *Communication Quarterly* (Janette Muir, Editor).
- 2006-09 Member of Editorial Board, *Communication Research Reports* (Wendy Samter, Editor).
- 2009-12 Member of Editorial Board, *Communication Quarterly* (Trevor Perry-Giles, Editor).
- 2010-13 Member of Editorial Board, *Communication Research Reports* (Theodore A. Avtgis, Editor).
- 2004-05 Elected First Vice President, Eastern Communication Association.

- 2005-06 President, Eastern Communication Association.
- 2012-15 Member of Editorial Board, *Communication Quarterly* (Benjamin Bates, Editor).
- 2014-17 Member of Editorial Board, *Communication Research Reports* (Donald Stacks, Editor).
- 2014-17 Member of Editorial Board, *Communication Monographs* (Kory Floyd, Editor).
- 2012-16 Editor, *Human Communication Research*.
- 2016-20 Member of Editorial Board, *Human Communication Research* (Eun Ju Lee, Editor).
- 2018-21 Member of Editorial Board, *Communication Monographs* (Tamara Afifi, Editor).
- 2018-21 Member of Editorial Board, *Communication Quarterly* (Chris Morris, Editor).
- 2018-21 Member of Editorial Board, *Communication Research Reports*, (Nicholas Bowman, Editor).

### **Awards and Honors:**

- 2015 Named a "Distinguished Research Fellow" by the Eastern Communication Association.
- 1991 Awarded "Top Competitive Paper Submission," Mass Communication Division, Speech Communication Association.
- 1982 Awarded Fellowship Prize by the Central States Speech Association, for the study "Children's Sensitivity to Vocal Cues of Emotion: A Comparison of Two Populations."
- 1980 Awarded "Golden Anniversary Monograph Award" by Speech Communication Association for the article, "Three Language Variables in Communication Research: Intensity, Immediacy, and Diversity" (with J.J. Bradac & J.W. Bowers).
- 1980 Named as "Outstanding Young Teacher" by the Central States Speech Association.

1979 Named as “Distinguished Faculty Member,” Cleveland State University.