

SCOTT E. CAPLAN

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Google Scholar Page: <https://scholar.google.com/citations?user=gOkLt2UAAAAJ&hl=en>

Last updated 1/23/22

EDUCATION

Ph.D. (2000) Department of Communication, Purdue University.

M.A. (1995) Department of Communication, University of Delaware.

B.A. (1993) Department of Communication, University of Delaware.

ACADEMIC APPOINTMENTS AND TEACHING POSITIONS

- Professor, Department of Communication, University of Delaware, 2020-present.
- Director of Undergraduate Program, Department of Communication, University of Delaware, 2016-2021.
- Director of Basic Course, Department of Communication, University of Delaware, 2007-2010.
- Associate Professor, Department of Communication, University of Delaware, 2006-2020.
- Assistant Professor, Department of Communication, University of Delaware, 2000-2006.
- Lecturer, Department of Communication, University of Delaware, 1999-2000.
- Graduate Teaching Assistant, Department of Communication, Purdue University, 1995-1999.
- Graduate Teaching Assistant, Department of Communication, University of Delaware, 1993-1995.

HONORS, AWARDS, AND NOMINATIONS

- *Award Recipient*, University of Delaware, College of Arts & Sciences Faculty Enrichment Research Award, 2008.
- *Award Recipient*, University of Delaware, Faculty Senate Excellence in Teaching Award, 2007.
- *Nominee*, University of Delaware, Faculty Senate Excellence in Teaching Award, 2017, 2016, 2012, 2006, 2005, 2004, 2003.
- *Nominee*, University of Delaware, Faculty Senate Excellence in Undergraduate Advising Award, 2012, 2004, 2005.
- *Top 3 Paper*, Human Information Technologies Interest Group Eastern Communication Association, 2006.
- General University Research Grant (\$5,995) for research project titled “Testing a Model of Problematic Internet Usage and Psychosocial Well-Being.” University of Delaware, 2002.
- *Top Paper*, Communication and the Future Division, National Communication Association, 2001.
- *Nominee*, National Communication Association Golden Monograph Award, 2000.
- *Designated*, Alan H. Monroe Graduate Scholar, Department of Communication, Purdue University.
- *Competitively Selected Participant*, National Communication Association Doctoral Honors Conference, Northwestern University, 1998.

- Summer Research Grant for Study of Communication, Cognition, Emotion, and Health, Purdue Research Foundation, Purdue University, 1998.
- *Nominee*, Bruce Kendall Teaching Excellence Award, Department of Communication, Purdue University, 1998.
- *Top 3 Paper*, Instructional and Developmental Division, International Communication Association, 1998.
- *Top 3 Paper*, Health Communication Division, National Communication Association, 1997.
- *Top Student Paper*, Health Communication Division, National Communication Association, 1997.
- Graduate Fellowship, Department of Communication, University of Delaware, 1994-1995.

SOLE-AUTHORED BOOKS

Caplan, S. (2018). *The changing face of problematic Internet use: An interpersonal approach*. New York: Peter Lang. <https://doi.org/10.3726/b12612>

JOURNAL ARTICLES AND BOOK CHAPTERS

1. Bingaman, J. & Caplan, S. E. (2023). Cyberbully-in-Chief: Exploring Donald Trump's Aggressive Communication Behavior on Twitter. *The Atlantic Journal of Communication*, Volume 31, (4).
2. Caplan, S. E. & Courtright, J. A. (in press). The effects of mobile device use and presence on perceptions of a conversation partner. *Western Journal of Communication*.
3. Courtright, J. A. & Caplan, S. E. (2021). Behavioral responses to phone snubbing. *Communication Reports*, 34 (1), 26-36. <https://doi.org/10.1080/08934215.2020.1866630>
4. Courtright, J. A. & Caplan, S. E. (2020). A Meta-analysis of mobile phone use and presence, *Human Communication and Technology*, 1(2). <https://journals.ku.edu/hct/article/view/13412>
5. Caplan, S. E. (2019). Putting communication first: Recommendations for studying human communication and technology. *Human Communication and Technology*, 1(1), 27-33. <https://journals.ku.edu/hct/article/view/13274>
6. Pontes, H., Caplan, S. E., & Griffiths, M. D. (2016). Psychometric Validation of the Generalized Problematic Internet Use Scale 2 in a Portuguese Sample. *Computers in Human Behavior*, 63, 823-833. <https://doi.org/10.1016/j.chb.2016.06.015>
7. Casale, S. Caplan, S. E., & Fioravanti, G. (2016). Positive metacognitions about Internet use: the mediating role in the relationship between emotional dysregulation and problematic use. *Addictive Behaviors*, 59, 84-88. <https://doi.org/10.1016/j.addbeh.2016.03.014>
8. Casale, S. Fioravanti, G., & Caplan, S. E. (2015). Online disinhibition: Precursors and outcomes. *Journal of Media Psychology*. 1-8. <https://doi.org/10.1027/1864-1105/a000136>

9. Haagsma, M. C., Caplan, S. E., Peters, O., & Pieterse, M. E. M. E. (2013). A cognitive-behavioral model of problematic online gaming in adolescents aged 12–22 years. *Computers in Human Behavior*, 29(1), 202–209. <http://doi.org/10.1016/j.chb.2012.08.006>
10. Caplan, S. E., & High, A. (2011). Online social interaction, psychosocial well-being, and problematic internet use. In K. Young & Nabuco de Abrué (Eds.), *Internet Addiction: A Handbook and Guide to Evaluation and Treatment*, (pp. 35-53). Hoboken, NJ: John Wiley & Sons, Inc.
11. Young, D. G., & Caplan, S. E. (2010). Online Dating and Conjugal Bereavement. *Death Studies*, 34(7), 575–605. <http://doi.org/10.1080/07481181003761542>
12. Caplan, S. E. (2010). Theory and measurement of generalized problematic Internet use: A two-step approach. *Computers in Human Behavior*, 26(5), 1089–1097. <http://doi.org/10.1016/j.chb.2010.03.012>
13. Caplan, S. E., Williams, D., & Yee, N. (2009). Problematic Internet use and psychosocial well-being among MMO players. *Computers in Human Behavior*, 25(6), 1312–1319. <http://doi.org/10.1016/j.chb.2009.06.006>
14. High, A. C., & Caplan, S. E. (2009). Social anxiety and computer-mediated communication during initial interactions: Implications for the hyperpersonal perspective. *Computers in Human Behavior*, 25(2), 475–482. <http://doi.org/10.1016/j.chb.2008.10.011>
15. Williams, D., Consalvo, M., Caplan, S. E., & Yee, N. (2009). Looking for Gender: Gender Roles and Behaviors Among Online Gamers. *Journal of Communication*, 59(4), 700–725. <http://doi.org/10.1111/j.1460-2466.2009.01453.x>
16. Williams, D., Yee, N., & Caplan, S. E. (2008). Who plays, how much, and why? Debunking the stereotypical gamer profile. *Journal of Computer-Mediated Communication*, 13(4), 993–1018. <http://doi.org/10.1111/j.1083-6101.2008.00428.x>
17. Caplan, S. E. (2007). Relations among loneliness, social anxiety, and problematic Internet use. *Cyberpsychology, Behavior, and Social Networking*, 10(2), 234–42. <http://doi.org/10.1089/cpb.2006.9963>
18. Caplan, S. E., & High, A. C. (2006). Beyond excessive use: The interaction between cognitive and behavioral symptoms of problematic Internet use. *Communication Research Reports*, 23(4), 265–271. <http://doi.org/10.1080/08824090600962516>
19. Caplan, S. E., & Turner, J. S. (2007). Bringing theory to research on computer-mediated supportive and comforting communication. *Computers in Human Behavior*, 23, 985-998. <https://doi.org/10.1016/j.chb.2005.08.003>
20. Caplan, S. E., Perse, E. M., & Gennaria, J. K. (2007). Computer-mediated social interaction technologies. In C. Lin & D. Atkin (Eds.), *Communication technology and social change: Theory, Effects, & Applications* (pp. 39-57). Mahwah, NJ: Lawrence Erlbaum.
21. Williams, D., Caplan, S., & Xiong, L. (2007). Can you hear me now? The impact of voice in an online gaming community. *Human Communication Research*, 33, 427-449. <http://doi.wiley.com/10.1111/j.1468-2958.2007.00306.x>
22. Holbert, R. L., Hansen, G. J., Caplan, S. E., & Mortenson, S. T. (2007). Presidential debate viewing and Michael Moore's Fahrenheit 9-11: A study of affect-as-transfer and passionate reasoning. *Media Psychology*, 9, 673-694. <https://doi.org/10.1080/15213260701283285>

23. Caplan, S. E. (2006). Problematic Internet use in the workplace. In M. Anandarajan, T.S.H. Teo, C.A. Simmers (Eds), *The Internet and workplace transformation* (pp. 63 – 79). Armonk, NY: M. E. Sharpe.
24. Holbert, R. L., Hansen, G. J., Mortenson, S. T., & Caplan, S. E. (2006) An analysis of the relative influences of *Fahrenheit 9-11* and presidential debate viewing on shifting confidence in President George W. Bush. *Communication Research Reports*, 23, 209-216.
<https://doi.org/10.1080/08824090600796427>
25. Caplan, S. E. (2005). A social skill account of problematic Internet use. *Journal of Communication*, 55, 721-736. <http://doi.wiley.com/10.1093/joc/55.4.721>
26. Caplan, S. E., Haslett, B. J., & Burlison, B. R. (2005). Telling it like it is: The adaptive function of narratives in coping with loss in later life. *Health Communication*, 17, 233-251.
https://doi.org/10.1207/s15327027hc1703_2
27. Lambe, J. L., Caplan, S. E., Cai, X., & Signorielli, N. (2004). Public perceptions of media performance at the beginning of the War on Terrorism. *Communication Research Reports*, 21, 299-309. <https://doi.org/10.1080/08824090409359992>
28. Caplan, S. E. (2003). Preference for online social interaction: A theory of problematic Internet use and psychosocial well-being. *Communication Research*, 30, 625-648.
<https://doi.org/10.1111/j.1460-2466.2005.tb03019.x>
29. Caplan, S. E. (2002). Problematic Internet use and psychosocial well-being: Development of a theory-based cognitive-behavioral measure. *Computers in Human Behavior*, 18, 533-575. [https://doi.org/10.1016/S0747-5632\(02\)00004-3](https://doi.org/10.1016/S0747-5632(02)00004-3)
30. Perse, E. M., Signorielli, N., Courtright, J. A., Samter, W., Caplan, S. E., Lambe, J. L., & Cai, X. (2002). Public perceptions of the functions of the mass media following the attacks of September 11. In B. S. Greenberg (Ed.), *Communication and terrorism* (p. 39-52). Creskill, NJ: Hampton Press.
31. Caplan, S. E. (2001). Challenging the mass-interpersonal communication dichotomy: Are we witnessing the emergence of an entirely new communication system? *Electronic Journal of Communication*, 11. <http://www.cios.org/EJCPUBLIC/011/1/01112.HTML>
32. Caplan, S. E., & Samter, W. (1999). The role of facework in younger and older adults' evaluations of social support messages. *Communication Quarterly*, 47, 245-265.
<https://doi.org/10.1080/01463379909385558>
33. Caplan, S. E., & Greene, J. O. (1999). Acquisition of message-production skill by younger and older adults: Effects of age, task complexity, and practice. *Communication Monographs*, 66, 31-48.
<https://doi.org/10.1080/03637759909376461>
34. Burlison, B. R., & Caplan, S. E. (1998). Cognitive complexity. In J. C. McCroskey, J. A. Daly, M. M. Martin, & M. J. Beatty (Eds.), *Communication and personality: Trait perspectives* (pp. 233-286). Creskill, NJ: Hampton Press.
35. Caplan, S. E. (1996). Hilde Himmelweit (1918-1989). In N. Signorielli (Ed.), *Women in communication: A biographical sourcebook* (pp. 216-219). Westport, CT: Greenwood Press.

CONFERENCE PAPERS & PRESENTATIONS

1. Courtright & Caplan (2020). Behavioral responses to phone snubbing. Paper presented at the Eastern Communication Association conference in Baltimore, MD.
2. Caplan, S. E. (2019). Digital distancing and preference for mediated intimacy in romantic relationships. Paper presented at the National Communication Association conference in Baltimore, MD.
3. Caplan, S. E. (2019). Putting communication first: Recommendations for studying human communication and technology. Paper presented at the National Communication Association conference in Baltimore, MD
4. Caplan, S. E. (2019). Preference for mediated intimacy: Fear of intimacy, modality preference, and mobile relational intrusion, Paper to be presented at the International Communication Association conference in Washington, D.C.
5. Caplan, S. E. & Courtright, J. A. (2019). The effects of mobile device use and presence on in-person conversations.
6. Sweeney, K & Caplan, S. E (2019). Modality Orientation: Examining individual differences in beliefs about modality switching. Paper to be presented at the International Communication Association conference in Washington, D.C.
7. Caplan, S. E. (2018). Distinguishing Cyberbullying and Cyberstalking. Paper presented at the National Communication Association Conference in Salt Lake City, UT.
8. Pontes, H. M., Caplan, S. E., & Griffiths, M. D. (2016). Problematic Internet use, sleep problems, and psychiatric symptoms among Portuguese Internet users: An empirical study. Paper presented at the International Conference on Behavioral Addictions in Geneva, Switzerland.
9. Caplan, S. E. (2013). Mindfulness and problematic Internet use: The mediating roles of social anxiety and fear of intimacy. Paper presented at the National Communication Association Conference in Washington, D.C.
10. Williams, D. Yee, N., & Caplan, S. E. (2008). Who plays, how much, and why? A behavioral player census of a virtual world. Paper presented at the National Communication Association Conference in San Diego, CA.
11. High, A. & Caplan, S.E. (2008). Social anxiety and computer-mediated communication during initial interactions: Implications for the hyperpersonal perspective. Paper presented at the International Communication Association Conference in Montreal, Canada.
12. High, A. & Caplan, S. E. (2007). Overcoming anxiety: Implications for the hyperpersonal perspective during computer-mediated initial interactions. Paper presented at the National Communication Association Conference in Chicago, IL.
13. Young, D. G. and Caplan, S. (2007) The use of online dating websites as sources of social support and self-expression for widows and widowers. Paper presentation at the annual meeting of the International Association for Mass Communication Research, Paris, France
14. Caplan, S. E., & High, A. C. (2006). Beyond Excessive Use: The interaction between cognitive and behavioral symptoms of problematic Internet use. Paper presented at the annual Eastern Communication Association conference in Philadelphia, PA. (Ranked **Top 3 Paper**).
15. High, A. C., & Caplan, S. E. (2006). Can we hide online? The interaction of social anxiety and communication channel on conversational partners' perceptions of anxiety. Paper presented at the annual National Communication Association conference in San Antonio, TX

16. Holbert, R. L., Hansen, G. J., Caplan, S. E., & Mortenson, S. T. (2006). Fahrenheit 9-11, need for closure, and the priming of affective ambivalence: an assessment of intra-affective structures by party identification. Paper presented at the annual National Communication Association conference in San Antonio, TX.
17. Steuber, K. R., & Caplan, S. E. (2006). The effects of adult attachment and conflict style on relationship satisfaction. Paper presented at the annual National Communication Association conference in San Antonio, Texas.
18. Williams, D., Caplan, S. E., & Xiong, L. (2006). Can you hear me now? The Impact of Voice on Internet Communities. Paper presented at the annual International Communication Association conference in Dresden, Germany.
19. Williams, D., & Caplan, S. E. (2005). Can you hear me now? The Impact of Voice on Internet Communities. Paper presented at the annual Association of Internet Researchers conference in Chicago, IL.
20. Caplan, S. E. (2005). New directions in communication research on problematic Internet use. Presentation at the annual Eastern Communication Association conference in Pittsburgh, PA.
21. Caplan, S. E. (2005). A two-step approach to studying problematic Internet use: Measurement and structural considerations. Paper presented at the annual American Psychological Association conference in Washington, DC.
22. Caplan, S. E. (2004). Refining the cognitive behavioral model of problematic Internet use: a closer look at social skill and compulsive behavior. A paper presented at the annual National Communication Association conference in Chicago, IL.
23. Caplan, S. E. (2004). Relations among loneliness, social anxiety, and problematic Internet use. A paper presented at the annual National Communication Association conference in Chicago, IL.
24. Caplan, S. E., & Turner, J. (2004). Online emotional support: Bringing theory to research on computer-mediated supportive and comforting communication. A paper presented at the National Communication Association conference in Chicago, IL.
25. Caplan, S. E. (2003). Preference for online socialization: an interpersonal approach to problematic Internet use and psychosocial well-being. Paper presented at the National Communication Association conference in Miami, FL.
26. Lambe, J.L., Signorielli, N., Caplan, S. & Cai, X. (2003). Public perceptions of media performance at the beginning of the War on Terrorism. Paper presented at the International Communication Association conference in San Diego, CA.
27. Caplan, S. E. & Haslett, B. J. (2002). Telling it like it is: The adaptive function of narratives in coping with losses in later life. Paper presented at the International Conference on Language and Social Psychology, Hong Kong.
28. Caplan, S. E. (2002). Preference for online conversation, problematic Internet use, and psychosocial well-being. Paper presented at the National Communication Association conference in New Orleans, LA.
29. Caplan, S. E. (2001). Technology and emerging communication systems: How computer-mediated communication challenges traditional theories of communication systems. Paper presented at the National Communication Association conference in Atlanta. (Ranked **Top Paper**)
30. Caplan, S. E. (2001). Toward a theory of computer-mediated communication behaviors and psychosocial well-being. Paper presented at the annual International Communication Association Conference in Washington, D. C.

31. Caplan, S. E. (2000). interrelationships among appraisals, feelings, and health indices in a sample of older adults coping with Loss. Paper presented at the National Communication Association conference in Seattle, WA.
32. Caplan, S. E., & Samter, W. (1998). Younger and older adults' evaluations of supportive messages: Two studies investigating the role of facework in evaluations of socially supportive communication. Paper presented at the National Communication Association conference in New York, NY.
33. Caplan, S. E., & Greene, J. O. (1998). Communication-skill acquisition among older adults: An examination of the effects of age, practice, and task complexity on message-production-skill acquisition. Paper presented at the International Communication Association Conference in Jerusalem, Israel. (Ranked **Top 3 Paper**).
34. Caplan, S. E. (1997). Applying constructivism to interpersonal health communication: Person-centeredness and physician-patient interaction. Paper presented at the National Communication Association conference, Chicago, IL. (Ranked **Top 3 Paper** in Health Communication Division).
35. Caplan, S. E. (1997). The social construction of friendship and kinship: A communication approach to well-being in later-adulthood. Paper presented at the National Communication Association conference, Chicago, IL.
36. Samter, W., Afifi, W. A., Johnson, M. L., & Caplan, S. E. (1996). The role of comforting skill in same-sex friendships: So do we really know what we're getting? Paper presented at the International Conference on Personal Relationships, Banff, Canada.

SCHOLARLY AND PROFESSIONAL SERVICE ACTIVITY

ASSOCIATE EDITORSHIP

- Associate Editor, *Communication Research Reports* (2006-2010).

EDITORIAL BOARDS

- *Journal of Communication* (2018-present).
- *Human Communication Research*, (2011-present).
- *Communication Research*, (2010-present).
- *Communication Quarterly* (2008-present).
- *Journal of Computer-Mediated Communication* (2008-present).

INVITED REVIEWS (NON-EDITORIAL BOARD)

- Invited Manuscript Reviewer, *Cyberpsychology*, 2017
- Invited Manuscript Reviewer, *Computers in Human Behavior*, 2014, 2015
- Invited Manuscript Reviewer, *Rand Corporation*, 2014
- Invited Manuscript Reviewer, *Communication Research*, 2008

- Invited Manuscript Reviewer, *Communication Monographs*, 2010
- Invited Manuscript Reviewer, *Cyberpsychology, Behavior, and Social Networking*, 2013.
- Invited Manuscript Reviewer, *Journal of Communication*, 2004, 2006, 2012, 2013.
- Invited Manuscript Reviewer, *Journal of Social and Personal Relationships*, 2012, 2013, 2018
- Invited Manuscript Reviewer, *Journal of Media Psychology*, 2012.
- Invited Manuscript Reviewer, *Human Communication Research*, 2000, 2001, 2003, 2004, 2005
- Invited Manuscript Reviewer, *Communication Yearbook 33*
- Invited Manuscript Reviewer, *Communication Yearbook 23*.
- Invited Manuscript Reviewer, *Communication Quarterly*, 2000, 2001.
- Invited Manuscript Reviewer, *Addiction Theory and Research*, 2012
- Invited Manuscript Reviewer, *Psychological Reports*, 2011.
- Invited Manuscript Reviewer, *Personality and Individual Differences*, 2003.
- Invited Manuscript Reviewer, *Southern Communication Journal*, 2002.
- Invited Manuscript Reviewer for *Journal of Family Issues*, 2003.
- Invited Manuscript Reviewer for *Electronic Journal of Communication*, 2000.
- Invited Manuscript Reviewer for *Journal of Applied Communication Research*, 2003.
- Invited Manuscript Reviewer for *Media Psychology*, 2006
- Invited Manuscript Reviewer for *Mass Communication and Society*, 2006.
- Invited Manuscript Reviewer for *New Media & Society*.
- Invited Manuscript Reviewer for *Social Behavior & Personality*.
- Invited Manuscript Reviewer for *Journal of Computer Mediated Communication*, 2007.
- Invited Manuscript Reviewer for *Transformation of the workplace: The Internet and work in the 21st Century*.
- Invited Manuscript Reviewer for *The Oxford Handbook of Internet Psychology*, 2005.
- Invited Book Reviewer, Allyn & Bacon, 2003.
- Grant Proposal Reviewer, Israel Science Foundation, 2011.
- Grant Proposal Reviewer, Social Sciences and Humanities Research Council.

CONFERENCE AND ASSOCIATION SERVICE ACTIVITY

- Member, Dissertation Award Committee, Human Communication and Technology Division, National Communication Association, 2019.
- Competitive Panel Proposal Planner, Communication and Technology Division, International Communication Association Conference, Washington D.C., 2019
- Panel Chair, “Parents and Parenting in Online Contexts: Opportunities and Challenges,” Communication and Technology Division, International Communication Association Conference, Prague, 2018.
- Panel Chair, “Self(ie) Worth: Social Comparison and Well-Being on Instagram and Other Platforms,” Communication and Technology Division, International Communication Association Conference, Prague, 2018.
- Manuscript Reviewer, Mass Communication Division, International Communication Association Conference, 2017
- Manuscript Reviewer Computers and Technology Division, International Communication Association Conference, 2017
- Manuscript Reviewer, Mass Communication Division of the International Communication Association Conference, 2016
- Conference Panel Chair, “Computer-mediated interpersonal communication: Critical issues and directions for research,” Eastern Communication Association Conference, Philadelphia, PA, 2006.
- Manuscript Reviewer, Student Division of the Eastern Communication Association Conference, 2005
- Manuscript Reviewer, Mass Communication Division of the National Communication Association Conference, 2005.
- Manuscript Reviewer, Student Division of Eastern Communication Association Conference, 2004.
- Panel Respondent, “Interpersonal Communication through Computer-Mediated Channels - Maintaining Long-Distance Relationships,” National Communication Association conference, Chicago, IL, 2004.
- Conference Panel Chair, “Relational Stages: Developing and Developed Relationships,” National Communication Association conference in Miami Beach, FL., 2003.
- Manuscript Reviewer, Interpersonal Division of the National Communication Association Conference, 2003.

UNIVERSITY AND DEPARTMENTAL SERVICE ACTIVITIES

- Director of Undergraduate Program, Department of Communication, 2016-present.
- Chair, Department of Communication Undergraduate Committee, University of Delaware 2016-present.

- Senator, Faculty Senate, University of Delaware, 2006 - 2010.
- Member, College of Arts and Sciences Educations Affairs Committee, University of Delaware 2000-2006, 2013-2015.
- Member, Department of Communication Faculty Search Committee, 2018.
- Member, Department of Communication Chair-Search Committee 2016, 2017.
- Member, Department of Communication Website Redesign Committee, University of Delaware, 2013.
- Chair, Department of Communication Retreat Committee, University of Delaware, 2013.
- Member, Department of Communication Undergraduate Committee, University of Delaware, 2012-present.
- Member, Department of Communication Graduate Committee, University of Delaware, 2011-2012
- Member, Department of Communication Chair Review Committee, University of Delaware, 2011.
- Invited Facilitator, University of Delaware Center for Teaching and Learning, New Faculty Welcome Program, Fall 2010.
- Presentation: “Mindfulness and Interpersonal Communication.” Presented for the University of Delaware Department of Communication Colloquia Series, December 1, 2010.
- Coordinator, Mindfulness Based Stress Reduction Course for Faculty, Staff, and Students, University of Delaware, 2010.
- Member, Department of Communication Undergraduate Enrollment Survey Project, University of Delaware, Spring 2010.
- Committee Member, University of Delaware Learning Management System (LMS) Committee, 2007- 2010.
- Department Website Design and Maintenance, Department of Communication, University of Delaware, 2001-2015.
- Co-planner, Department of Communication Graduate School Recruiting Event, University of Delaware, 2007.
- Co-planner, Department of Communication Faculty Retreat, University of Delaware, 2007.
- Member, Department of Communication Chair Review Committee, University of Delaware, 2007.
- Co-designer, Department of Communication Basic Course (COMM 212) Redesign, University of Delaware, 2006.
- Co-designer & co-facilitator, Department of Communication TA Training Program, University of Delaware, 2006.
- Communication Department Senator, College of Arts & Sciences Senate, University of Delaware, 2000-2006.

- Co-Developer of Department of Communication Oral Communication Fellows Program, University of Delaware, 2003-2005.
- Member, Taskforce on Oral and Written Communication, University of Delaware, 2004-2005.
- Member, Department of Communication, Faculty Member Peer-Review Committee, 2006, 2011.
- Member, Department of Communication Chair Review 2001-2002.
- Member, Department of Communication Curriculum Assessment Committee, University of Delaware (2005-2006).
- Member, Dean of Arts & Sciences ad hoc committee on Reforming College Requirements and Implementing General Education Initiatives, 2004.
- Communication Department Liaison, Student Summer Scholars Program, University of Delaware 2000-2005.

UNDERGRADUATE COURSES TAUGHT

- *Communication in Family Systems*, University of Delaware.
- *Communication and Interpersonal Behavior*, University of Delaware.
- *Electronic Media and Social Behavior Honors Proseminar*, University of Delaware
- *Introduction to Theories of Interpersonal Communication*, University of Delaware.
- *Communication and Conflict Management*, University of Delaware.
- *Social Interaction Research Practicum*, University of Delaware.
- *Communication and Emotion*, University of Delaware.
- *Intergenerational Communication*, University of Delaware.
- *Public Speaking*, University of Delaware.
- *Small Group Communication for Technology Majors*, Purdue University.
- *Introduction to Communication Research Methods*, Purdue University.
- *Introduction to Interpersonal Communication*, Purdue University.
- *Fundamentals of Human Communication*, Purdue University.
- *Oral Communication in Business*, University of Delaware.
- *Principles of Communication Theory*, University of Delaware.

GRADUATE COURSES TAUGHT

- *Theories of Interpersonal Communication*, University of Delaware.

GRADUATE STUDENT ADVISING & COMMITTEES

1. Master's Thesis Committee Chair for Kelly Sweeney
2. Comprehensive Exam Chair for Melodi Haidle
3. Master's Thesis Committee Chair for Selena Pang
4. Doctoral Dissertation Committee Member, Ki Seol, Rutgers University.
5. Master's Thesis Committee Member for Kristin Maggio
6. Master's Thesis Committee Chair for Jennifer Cichocki
7. Master's Thesis Committee Chair for Andrew High
8. Master's Thesis Committee Chair for Keli Steuber
9. Master's Thesis Committee Chair for Michele Pino
10. Doctoral Dissertation Committee Member for Jordan Cummings (Dept of Psychology)
11. Master's Thesis Committee Member for Kristin Maggio
12. Master's Thesis Committee Member for Tanya Kang
13. Master's Thesis Committee Member for Kayla Steele
14. Master's Thesis Committee Member for Dacey McGinty
15. Master's Thesis Committee Member for Christopher Geyer
16. Master's Thesis Committee Member for Rhiannon Kallis
17. Master's Thesis Committee Member for Jennifer Owlett
18. Master's Thesis Committee Member Anthony Porreco
19. Master's Thesis Committee Member for David DeAndrea
20. Master's Thesis Committee Member for Kurt Braddock
21. Master's Thesis Committee Member for Jacob Turner
22. Master's Thesis Committee Member for Matthew Davis
23. Master's Thesis Committee Member for Anisha Shankar
24. Master's Thesis Committee Member for Janice Recchiuti
25. Master's Thesis Committee Member for Eleni Sotos
26. Comprehensive Exam Committee for Michelle Hector

27. Comprehensive Exam Committee for Brittany Richter
28. Comprehensive Exam Committee Member for Jascha Fields
29. Comprehensive Exam Committee Member for Rebecca Fidler

INVITED TALKS AND GUEST LECTURES

- Invited Guest Lecture, “Overcoming Dysfunctional Communication in Conflict,”HDFS 422, University of Delaware, September, 2012.
- Invited Speaker, “Teaching Students to Manage Public Speaking Anxiety,” Oral Communication Fellows Training Program, University of Delaware, Spring, 2005, 2006.
- Invited Speaker, “Oral Communication Across the Disciplines,” General Education Institute, University of Delaware, Summer, 2004.
- Invited Speaker, “Improving Group Processes in the Problem-Based Learning Classroom,” Institute for Transforming Undergraduate Education, University of Delaware, Fall, 2004.
- Invited Speaker: “An Introduction to Public Speaking” University of Delaware Dietetic Internship Orientation Program, Summer, 2004.
- Invited Guest Lecturer. “Language, Culture, & Communication,” Department of Sociology and Anthropology, Washington College, 2002.
- Invited Guest Lecturer. “Interpersonal Conflict Management in Marriage,” Department of Individual & Family Studies, University of Delaware, 2001.
- WDEL Radio, *Delaware Hi-Tech Wire with Paul MacArthur*, “A Study of Virtual Relationships” (aired March 15, 2002).